Questions about your property's assessed value? We've got answers

The City of Edmonton mailed 2015 property assessment notices to residential and non-residential property owners in Edmonton in early January. Residents and businesses who have any questions or concerns about their property assessment notices are encouraged to contact the City using one of the following resources.

Online Resources

Assessment details specific to a property. The City's secure website gives property owners access to reports on physical characteristics and assessment details of their property and sales information of similar properties.

Maps. Property owners can review City maps for basic assessment information about Edmonton properties and see what municipal facilities and services are available within their neighbourhoods.

Forms. Property owners can access City forms if they wish to change a mailing address, declare school support, sign up for a property tax monthly payment plan or submit other changes that require a property owner's signature.

One-on-One Support

Property owners who believe they have identified an error in their property assessment information are invited to contact the City. Most assessment-related concerns can be resolved by speaking with a 311 agent or an assessor — no formal complaint fees required.

> **Call:** 311
> **Email:** assessment@edmonton.ca

Formal Complaints

Property owners who disagree with their property assessment information can file a formal complaint with the Assessment Review Board during the assessment review period from January 2 to March 10, 2015.

For more information:

Visit: edmonton.ca/assessment

Call: 311

Media contact:

Olga Mikheenkova
Communications Advisor
Financial Services and Utilities
780-944-0307

3rd Floor, City Hall
1 Sir Winston Churchill Square NW
Edmonton, AB
T5J 2R7
www.edmonton.ca

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