

February 19, 2015

City of Edmonton

## **City launches 311 Explorer**

The City of Edmonton has launched <u>311 Explorer</u>, a mapping tool that lets you search 311 reports that have been filed near your home, in your ward, or across Edmonton.

"311 Explorer gives individuals, businesses and community leagues easy access to information," said Maria Schrijvers, Director of Call Centre Operations. "It is easy to use, very visual, and illustrates how open and transparent we are with 311 requests."



With 311 Explorer, you can see details of 311 reports for 12 categories, including tree maintenance, litter, and potholes. You can see which reports are open or closed, and create maps that show the concentrations of reports. 311 Explorer displays reports about public property starting from January 31, 2013.

311 Explorer is part of the Open City Initiative which guides the development of innovative solutions to connect Edmontonians to City information, programs, services and engagement opportunities.

For more information:

Go to <u>311Explorer.edmonton.ca</u> and check out how easy it is to use.

Contact 311: call, use the Edmonton 311 App or visit edmonton.ca/311

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