



## Information for evacuees with pets

### Wildfire impacting Animal Care and Control's regular services

The City of Edmonton's Animal Care and Control Centre (ACCC) has accepted many pets belonging to evacuees and is nearing capacity. If necessary, the Centre has access to alternative accommodation sites in outlying areas for evacuated animals needing shelter.

If you are a wildfire evacuee and need shelter for your pet, you can take your pet to the Animal Care and Control Centre any day between 11 a.m. and 4 p.m. (13550-163 Street).

If you are staying at the City of Edmonton Reception Centre and do not have a vehicle, an Animal Care and Control officer can transport your pet to the ACCC. The ACCC is available to assist with pets **outside** the centre by the Hall A entrance. **Animals are not allowed inside the Reception Centre.**

Officers have been steadily transferring animals from the City of Edmonton Reception Centre to the ACCC since Tuesday evening. ACCC has provided short and long-term care for close to 300 pets - mostly cats and dogs but also an assortment of guinea pigs, chinchillas, reptiles, one hedgehog, one rabbit and a bird.

Several Alberta veterinary practices have offered medical services or boarding for animals owned by evacuees. A list is available through Alberta Veterinary Medical Association (ABVMA) social media channels and is updated frequently at <http://www.albertaanimalhealthsource.ca>.

Edmonton Humane Society is accepting monetary donations online as well as pet food and supplies at their facility. **The City of Edmonton Reception Centre can NOT accept donations, this includes pet food and supplies.**

Due to the significant number of evacuee pets being sheltered, ACCC's regular services have been impacted. Until further notice, the Centre cannot accept trapped/feral cats or rent cat/wildlife traps. Customers at ACCC can expect longer than usual wait times and, instead of going to the centre, are encouraged to license their pets [online](#), by [mail](#), or in-person at HSBC Bank Place (5th floor, 10250-101 Street).

Evacuees do not have to register at the City of Edmonton's Reception Centre if they do not require emergency services. The City is asking that all evacuees do register with the Red Cross either online at [redcross.ca](http://redcross.ca) or by calling 1.888.350.6070.

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### For more information:

[www.facebook.com/animalcareandcontrolcentre](https://www.facebook.com/animalcareandcontrolcentre)  
[www.albertaanimalhealthsource.ca](http://www.albertaanimalhealthsource.ca)  
[www.edmonton.ca/HelpingFortMac](http://www.edmonton.ca/HelpingFortMac)

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