

## Edmonton Tower: Coming soon - a one-stop shop for public services

May 25, 2016

A special "topping-off" ceremony has brought Opening Day one step closer for City-leased floors in the new Edmonton Tower.

"By relocating a significant number of employees to the new tower, the City of Edmonton is affirming its confidence in downtown's renaissance," said Mayor Don Iveson as the ceremonial last concrete was poured. "From enhanced interaction with customers to more effective workplace design, Edmonton Tower will deliver great value and form a key part of the City's continuing improvement in service."

More than 65% of the City's current downtown workforce will occupy 17 of the tower's 27 floors starting this November. A key feature for citizens and businesses will be a one-stop-shop for most municipal services on the second floor, due to open next February.

Elevators and escalators will give access from the 101 Street lobby to a welcoming reception area and a front counter that offers services and information ranging from property tax payments to transit passes to building permits and much more.

The bright and comfortable service centre will have facilities for quick transactions as well as more detailed consultations. Edmonton Transit's Lost-and-Found office will also be on the second floor.

Edmonton Tower will be fully connected to the downtown pedway system, transit stops, Grant MacEwan University LRT station and multiple parking facilities for additional customer convenience.

Consolidating about 2,300 employees in a single location with floorplates that are about twice the size of CN Tower and HSBC Place (two sites currently leased by the City) is expected to yield real estate optimization, enhanced workplace design and employee wellness, and avoidance of costly maintenance on aging buildings such as Chancery Hall in the long term.

Employees are scheduled to begin the move to Edmonton Tower the first weekend in November, 2016. Some employees from various downtown leased offices will move into the City-owned Century Place tower around the same time.

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[Photo Gallery](#)

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