



Paying city bills in the event of a disruption in mail service

June 28, 2016

Residents have a number of ways to do business with the City of Edmonton, including paying bills and tickets in the event of a service disruption at Canada Post.

The following [methods](#) can be used to pay City bills and tickets.

Please note that credit cards can not be used to pay City property taxes, due June 30, 2016.

At your financial institution: Utility and property tax bills are among those that can be paid at your bank or financial institution.

Online: If you have received an invoice, submit payment by credit card any time through the City's accounts receivable online payment service. Visit cowebapps.edmonton.ca/arweb.

By Phone: Some payments can be made using a credit card: Call 780-496-3414, 8:30 a.m. - 4:30 p.m., Monday - Friday. Visa, MasterCard and American Express accepted

In Person: Pay in person with credit card (Visa, MasterCard or American Express), cash, cheque or debit at: 5th Floor, HSBC Bank Place, 10250 101 Street, 8 a.m. - 4:30 p.m., Monday - Friday.

Quick Payment Drop Box: Payments can be made by cheque or money order (no cash) in the quick payment drop box located at: Main Floor, Chancery Hall, 3 Sir Winston Churchill Square, 8:30 a.m. - 4:30 p.m., Monday - Friday.

Pre-Authorized Debit: Payments can be made through the pre-authorized debit payment plan (for recurring bills).

Reports indicate a Canada Post service disruption is possible in July.

For more information:

Please call 311.

Or visit edmonton.ca/paytaxes and edmonton.ca/ticketpayments

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