



Plan ahead: Major ETS bus service changes start Sunday

August 31, 2016

Each fall, ETS reintroduces full service and makes adjustments to improve customer service. This year, the changes are bigger than ever with 50,000 service hours being reallocated to improve on-time performance and to serve higher demand routes. Major changes include:

- Service additions to address overcrowding and growing travel demand;
- Service cancellations and reductions on routes/trips with low ridership; and
- Service changes to reduce wait times at bus stops and improve connection reliability at transit centres.

To add service to high-demand routes, ETS is reallocating service hours from significantly underperforming routes. Some affected routes have fewer than eight passengers on a 34-seat capacity bus.

Starting September 4, Edmonton Transit System (ETS) also re-introduces increased service on most major routes. Some Edmonton schools start before fall transit service changes take effect. It is recommended that riders plan their trips to make sure they're not late for the first day back.

Customers can plan ahead using route brochures, by calling 311, or by visiting the web and using real-time information planning tools.

For more information:

takeETS.com/news

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