

Smart Bus tech tracks ETS buses any time, anywhere

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Waiting for the bus in Edmonton will never be the same again. Edmonton Transit System (ETS) has installed Smart Bus technology on all 928 buses in its fleet, allowing riders to check when their bus is coming before they head to any one of 7,300 bus stops.

"A full bus fleet with Smart Bus technology is an incredible accomplishment for ETS," said Eddie Robar, Branch Manager for ETS. "It improves the reliability, predictability and accessibility of transit service. The collection of data also assists transit planners when designing how service is delivered to citizens."

Smart Bus technology shares real-time information about bus locations on every route, so that transit customers can track their bus on a mobile or desktop device. In addition to existing ETS real-time tools, ETS is recommending an internationally-used third-party app called "[transit](#)". Surveys conducted by ETS determined this downloadable smartphone app is a popular choice among customers. The app features real-time schedules, departure alarms and system maps.

Real-time bus information is released through the City of Edmonton's award-winning [Open Data Catalogue](#). ETS began installation of Smart Bus technology in 2011. Total project cost was approximately \$18 million.

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