



DATS breaks service records

November 16, 2016

The numbers are in. On October 19, the City of Edmonton's Disabled Adult Transit Service set a record for the highest number of passengers in a single day, carrying 3,802 people to their destinations. Those numbers are expected to continue to rise as DATS moves into its busy winter season.

"We continue to deliver more trips with the same level of resourcing while delivering 97 per cent on-time performance. Creating optimal operation efficiencies takes a huge effort and involves a lot of coordination between our valued clients, operators, client service agents, trip schedulers, dispatchers, operations technicians, and City of Edmonton partners," said Paul Schmold, Acting Director of DATS.

DATS provides specialized pre-booked transit for eligible, registered passengers who have a physical or cognitive disability and are unable to take conventional public transit for all or some trips. In 2015, DATS provided a total of 946,335 trips.

For more information:

takeETS.com/DATS

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