### ETS INFORMATION

#### ETS Real-Time
Track your bus anywhere anytime from your phone or computer using these recommended real-time tools:

- [ETS Real-Time](https://etsrealtime.com)
- [Google Maps](https://www.google.com/maps)

#### ETS Text & Ride 31100
Text the bus stop number to 31100 or bus stop # [space] bus route # to receive your bus schedule by text message.

#### ETS BusLink 780-496-1600
Get automated transit information by phone 24/7.

#### Customer Service
For assistance with transit-related questions, call 311 to speak with an agent 24/7 or email 311@edmonton.ca. If calling from outside Edmonton, dial 780-442-5311. For Lost & Found call 780-496-1622 and leave a message.

#### Transit Watch 780-442-4900
Report unsafe behavior, suspicious activity or packages to uniformed ETS staff or call Transit Watch.

#### TTY 780-944-5555
Telephone service for people with decreased hearing and/or speech abilities.

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- Telephone service for impaired hearing.

### ETS Routes

**Route 13**

- **Northgate to Castle Downs**
- **Castle Downs to Northgate**

**Prepared by: Edmonton Transportation Services (ETS)**