ETS INFORMATION

ETS Real-Time
Track your bus anywhere anytime from your phone or computer using these recommended real-time tools:

- ETS Text & Ride 31100
  Text the bus stop number to 31100 or bus stop # [space] bus route # to receive your bus schedule by text message.

- ETS BusLink 780-496-1600
  Get automated transit information by phone 24/7.

Customer Service
For assistance with transit-related questions, call 311 to speak with an agent 24/7 or email 311@edmonton.ca. If calling from outside Edmonton, dial 780-442-5311. For Lost & Found call 780-496-1622 and leave a message.

Transit Watch 780-442-4900
Report unsafe behavior, suspicious activity or packages to uniformed ETS staff or call Transit Watch.

TTY 780-944-5555
Telephone service for people with decreased hearing and/or speech abilities.

All ETS routes are accessible and all buses are equipped with bike racks except for community and regional buses.