How to Read a Schedule

All route brochures have a bus schedule and a map. Timing points are read in columns and rows. To find the estimated times that a bus stops at a particular location, read down the column under the location. To find the estimated times that a particular bus will stop at other locations, read across the row (left to right). Reading across the row tells you the time required for the bus to travel between timing points. For example, to be at Capilano TC for 8:22 a.m. you must board the bus at 100 St & 104 Ave at 7:55 a.m.

For more information visit takeETS.com or call 311 to speak with an agent.

ETS INFORMATION

ETS Real-Time
Track your bus anywhere anytime from your phone or computer using these recommended real-time tools:

- Transit
- takeETS.com
- Google Maps

ETS Text & Ride 31100
Text the bus stop number to 31100 or bus stop # [space] bus route # to receive your bus schedule by text message.

ETS BusLink 780-496-1600
Get automated transit information by phone 24/7.

Customer Service
For assistance with transit-related questions, call 311 to speak with an agent 24/7 or email 311@edmonton.ca. If calling from outside Edmonton, dial 780-442-5311. For Lost & Found call 780-496-1622 and leave a message.

Transit Watch 780-442-4900
Report unsafe behavior, suspicious activity or packages to uniformed ETS staff or call Transit Watch.

TTY 780-944-5555
Telephone service for people with decreased hearing and/or speech abilities.

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All ETS routes are accessible and all buses are equipped with bike racks except for community and regional buses.