### How to Read a Schedule

All route brochures have a bus schedule and a map. Timing points are read in columns and rows. To find the estimated times that a bus stops at a particular location, read down the column under the location. To find the estimated times that a particular bus will stop at other locations, read across the row (left to right). Reading across the row tells you the time required for the bus to travel between timing points. For example, to be at Capilano TC for 8:22 a.m. you must board the bus at 100 St & 104 Ave at 7:55 a.m.

### ETS INFORMATION

**ETS Real-Time**
Track your bus anywhere anytime from your phone or computer using these recommended real-time tools:

- [ETS Real-Time](https://takeETS.com)
- [Google Maps](https://www.google.com/maps)

**ETS Text & Ride 31100**
Text the bus stop number to 31100 or bus stop # [space] bus route # to receive your bus schedule by text message.

**ETS BusLink 780-496-1600**
Get automated transit information by phone 24/7.

**Customer Service**
For assistance with transit-related questions, call 311 to speak with an agent 24/7 or email 311@edmonton.ca. If calling from outside Edmonton, dial 780-442-5311. For Lost & Found call 780-496-1622 and leave a message.

**Transit Watch 780-442-4900**
Report unsafe behavior, suspicious activity or packages to uniformed ETS staff or call Transit Watch.

**TTY 780-944-5555**
Telephone service for people with decreased hearing and/or speech abilities.

For more information visit [takeETS.com](https://takeETS.com) or call 311 to speak with an agent.