**SPRUCE GROVE TRANSIT FARES**

<table>
<thead>
<tr>
<th>Fare Type</th>
<th>Description</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash Fare Ages 6+ Commuter service</td>
<td>(without transferability to ETS)</td>
<td>$6.25</td>
</tr>
<tr>
<td>Cash Fare Ages 6+ Local service only within Spruce Grove</td>
<td></td>
<td>$3.00</td>
</tr>
<tr>
<td>Ages 5 and under (with a paid passenger)</td>
<td></td>
<td>Free</td>
</tr>
<tr>
<td>10-ticket booklet (without transferability to ETS)</td>
<td></td>
<td>$56.00</td>
</tr>
<tr>
<td>Monthly Commuter Pass (without transferability to ETS)</td>
<td></td>
<td>$135.00</td>
</tr>
<tr>
<td>Monthly Youth/Student Pass (Under 18 or with valid student ID)</td>
<td></td>
<td>$100.00</td>
</tr>
<tr>
<td>Monthly Spruce Grove/ETS Integrated Pass (with transferability to ETS) *</td>
<td></td>
<td>$197.00</td>
</tr>
<tr>
<td>U-Pass holders</td>
<td></td>
<td>Free</td>
</tr>
<tr>
<td>CNIB Pass holders</td>
<td></td>
<td>Free</td>
</tr>
</tbody>
</table>

* The Spruce Grove/ETS Integrated fare is for Spruce Grove residents only. Proof of residency is required when purchasing this pass. Fares are subject to change without notice.

**Riding the bus with a monthly bus pass**
Show your monthly commuter pass to the driver when you board the bus.

**Riding the bus using cash or tickets as a fare**

**Route 562 Commuter Bus to West Edmonton Mall and Acheson Industrial Area**

**Riding to or from Edmonton**
When boarding the bus at West Edmonton Mall, Acheson or Spruce Grove, please deposit the $6.25 cash fare or a Spruce Grove Transit ticket into the fare box.

**Transferability**
Transferability to Edmonton Transit service is not included in the Spruce Grove - Acheson fare. An additional payment of the regular ETS fare is required when you board an Edmonton Transit bus or the LRT, with the exception of the Spruce Grove/ETS Integrated Pass.

**Transfers**
Edmonton Transit transfers are not valid when boarding Spruce Grove - Acheson service in Edmonton.

**Route 562 Local Service Only**
To ride the Route 562 within Spruce Grove only, please deposit the $3.00 cash fare into the fare box.

**Where to purchase fare products**
- Spruce Grove City Hall
- Spruce Grove Circle K Convenience Stores
- Spruce Grove Shoppers Drug Mart
- Border Paving Athletic Centre - (Debit or credit cards only)

For additional information regarding Acheson: www.parklandcounty.com/transit
For additional information regarding Spruce Grove Transit: www.sprucegrove.org/transit

**Route 562 operates under contract with Edmonton Transit Service.**

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**ETS INFORMATION**

**ETS Real-Time**
Track your bus anywhere anytime from your phone or computer using these recommended real-time tools:

- ETS Real-Time
- ETS Text & Ride 31100
- ETS BusLink 780-496-1600

**ETS Text & Ride 31100**
Text the bus stop number to 31100 or bus stop # [space] bus route # to receive your bus schedule by text message.

**ETS BusLink 780-496-1600**
Get automated transit information by phone 24/7.

**Customer Service**
For assistance with transit-related questions, call 311 to speak with an agent 24/7 or email 311@edmonton.ca. If calling from outside Edmonton, dial 780-442-5311. For Lost & Found call 780-496-1622 and leave a message.

**Transit Watch 780-442-4900**
Report unsafe behavior, suspicious activity or packages to uniformed ETS staff or call Transit Watch.

**TTY 780-944-5555**
Telephone service for people with decreased hearing and/or speech abilities.

- /takeETS
- @edmontontransit
- ETS Connect
- /takeETSalert

All ETS routes are accessible and all buses are equipped with bike racks except for community and regional buses.
### ACHESON SHUTTLE INFORMATION

Parkland County provides a shuttle service between the Route 561 and Route 562 bus stops in Acheson and the businesses in Acheson zones 1-5. This service runs Monday to Friday (excluding statutory holidays). It’s as easy as boarding the shuttle bus and letting the driver know which locations you are traveling to. In the afternoon you must book your shuttle trip by:

- Using the TransLoc app (www.transloc.com), or
- Calling Southland Transportation at 780-455-8222

Be sure to identify the bus route and your departure time.

**Acheson Shuttle Fare:**
The shuttle transfer is included in the Spruce Grove transit fare.