ETS INFORMATION

**ETS Real-Time**
Track your bus anywhere anytime from your phone or computer using these recommended real-time tools:

- [Google Maps](https://www.google.com/maps)
- [takeETS.com](https://takeETS.com)

**ETS Text & Ride 31100**
Text the bus stop number to 31100 or bus stop # [space] bus route # to receive your bus schedule by text message.

**ETS BusLink 780-496-1600**
Get automated transit information by phone 24/7.

**Customer Service**
For assistance with transit-related questions, call 311 to speak with an agent 24/7 or email 311@edmonton.ca. If calling from outside Edmonton, dial 780-442-5311. For Lost & Found call 780-496-1622 and leave a message.

**Transit Watch 780-442-4900**
Report unsafe behavior, suspicious activity or packages to uniformed ETS staff or call Transit Watch.

**TTY 780-944-5555**
Telephone service for people with decreased hearing and/or speech abilities.

- [takeETS](https://takeETS.com)
- [@edmontontransit](https://twitter.com/edmontontransit)
- [ETS Connect](https://www.ets.ca)
- [/takeETSalert](https://twitter.com/takeETSalert)

All ETS routes are accessible and all buses are equipped with bike racks except for community and regional buses.

REVISED SEPTEMBER 4, 2016

**ROUTE 594**
West Edmonton Mall
Edmonton Valley Zoo

**Weekday Service Starts on July 1, 2020**

REVISED MAY 18, 2020