### ETS Real-Time
Track your bus anywhere anytime from your phone or computer using these recommended real-time tools: [edmonton.ca/RealTime](http://edmonton.ca/RealTime), Google Maps, third-party Transit app

### ETS Text & Ride
Text the bus stop number to 31100 or bus stop # [space] bus route # to receive your bus schedule by text message.

### ETS BusLink
Call 780–496–1600 for information about when the next bus or LRT is scheduled to arrive.

### Customer Service 311
For assistance with transit-related questions, call 311 to speak with an agent (7a.m. to 7p.m., 7 days/week, Closed on statutory holidays) or submit a request for assistance at edmonton.ca/311. If calling from outside Edmonton, dial 780–442–5311.

### Transit Watch 780–442–4900
Report unsafe behaviour and suspicious activity or packages to uniformed ETS staff, or call Transit Watch at 780–442–4900. You can also discreetly send a text message to 780–442–4900 and a Transit Watch staff member will respond. They may also dispatch appropriate security staff, if needed.

### TTY Service
Call 780–944–5555 for people with decreased hearing and/or speech abilities.

### On Demand Transit
On Demand Transit (ODT) connects 37 neighbourhoods and 16 large seniors’ residences to Edmonton’s regular bus and LRT service. During the two-year pilot period, there is no fare payment collected when you board On Demand Transit shuttles. Instead, you pay your regular fare when you transfer to a regular bus or LRT.

To book your ride:
+ Download the Edmonton On Demand Transit app
+ Visit edmonton.ca/OnDemandTransit
+ Call 780–496–2400

For more information, visit edmonton.ca/OnDemandTransit