Riding the bus with a monthly bus pass
Show your monthly commuter pass to the driver when you board the bus.

Riding the bus using cash or tickets as a fare
Route 560 Commuter Bus to Downtown Edmonton

Riding to or from Edmonton
When boarding the Route 560 bus in Spruce Grove or Edmonton, please deposit the $5.25 cash fare or a Spruce Grove Transit ticket into the fare box.

Transferability
Transferability to Edmonton Transit service is not included in the Spruce Grove fare. An additional payment of the regular ETS fare is required when you board an Edmonton Transit bus or the LRT, with the exception of the Spruce Grove–ETS Integrated Pass.

Transfers
Edmonton Transit transfers are not valid when boarding Spruce Grove service in Edmonton.

Route 560 local service only
To ride the Route 560 within Spruce Grove only, please deposit the $3.00 cash fare into the fare box.

Where to purchase fare products
- Spruce Grove–Story Park Shoppers Drug Mart
- Spruce Grove City Hall
- Border Parking Athletic Centre
- Story Park Town Hall

For additional information regarding Spruce Grove Transit: www.sprucegrove.org/transit

Route 560 operates under contract with Edmonton Transit Services.

ETS Real-Time
To track your bus, find anywhere from your phone or computer using these recommended real-time tools: edmonton.ca/RealTime, Google Maps, third-party transit apps.

ETS Text & Ride
Text/short message to 31709 or call 780-496-2400 and On Demand bus route to receive your bus schedule by text message.

ETS BusLink
Call 780-496-5400 for information about when the next bus is due or is scheduled to arrive.

Customer Service 311
For assistance with transit-related questions, call 311 and speak with an agent (7 a.m. to 9 p.m.), 7 days/week. On Sunday (9 a.m. to 4:30 p.m.), call 780-442-5311.

Transit Watch 780-442-4900
Report suspicious behavior or suspicious activity or packages to uniformed ETS staff, or call Transit Watch at 780-442-4900. You can also directly send a text message to 780-442-4900 and a Transit Watch staff member will respond. They may also dispatch appropriate security staff, if needed.

TTY Service
Call 780-944-5555 for people with decreased hearing or speech abilities.

On-Demand Transit
On-Demand Transit (ODT) connects 37 neighbourhoods and 15 senior’s residences to Edmonton’s regular bus and LRT service. During the 3-year pilot period, there is no fare for residents or medical transportation for people on ODT Transit shutdowns. Instead, you pay your regular fare when you transfer to a regular bus or LRT.

To book your trip:
- Download the Pick-Up On-Demand app from Google Play or the Apple Store
- Book online: https://book.pickup.rideco.com/
- Call 780-962-8747

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