**Reading the Schedule**

To find the estimated times that a bus stops at a particular location, read down the column under the city.

To find the estimated times that a particular bus will stop at all other locations, read across the row (left to right).

Reading across the row tells you the time required for the bus to travel between timing points.

Example

For the schedule below, at 11:32 a.m. at Macdonald/129 Ave, you will wait 11 minutes in front of Capilano Transit Center.

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**ETT Real-Time**

Track your bus anywhere, anytime from your phone or computer using Google Maps or the Transit app.

**ETS Text & Ride**

Text the bus stop number to 31033 or bus stop ID (up to 16 characters) to receive your bus schedule by text message.

**ETS BusLink**

Call 780-499-9000 for information about when to expect a bus or if it is delayed.

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**Customer Service 311**

For assistance with transit-related questions, call 311 weekdays from 7:30 a.m. to 9 p.m., seven days a week. Closed statutory holidays (or submit a request for assistance at edmonton.ca/311. Call from outside Edmonton: 399-342-5000)

**Transit Watch 780-442-4900**

Report suspected incidents of harassment, disorder or suspicious behaviour to an informed ETS staff. You can also call or text Transit Watch at 780-442-4900. All ETS staff members will respond. They may also dispatch additional security staff, if needed, in an emergency.

**TTY Service**

Call 780-944-5955 if you have decreased hearing and/or speech abilities.

**On-Demand Transit**

On-Demand Transit connects select attractions, neighborhoods, and senior residences to Edmonton’s regular and Art Service. During the two-year pilot period, there is a fare payment collection when you board. On-Demand shuttle services. Instead, you pay your regular fare when you transfer to an angular bus at STF. To book your ride:

- [Download the Edmonton On-Demand Transit app](https://play.google.com/store/apps) or visit edmonton.ca/OnDemandTransit

**info**