ETS Real-Time
Track your bus anywhere, anytime from your phone or computer using Google Maps or Transit app.

ETS Text & Ride
Text the bus stop number to 31100 or bus stop # [space] bus route # to receive your bus schedule by text message.

ETS BusLink
Call 780-496-1600 for information about when the next bus or LRT is scheduled to arrive.

Customer Service 311
For assistance with transit-related questions, call 311 to speak with an agent (7 a.m. to 7 p.m., seven days/week. Closed on statutory holidays) or submit a request for assistance at edmonton.ca/311. If calling from outside Edmonton, dial 780-442-5311.

Transit Watch 780-442-4900
Report safety concerns like harassment, disorder or suspicious behaviour to uniformed ETS staff. You can also call or text Transit Watch at 780-442-4900. An ETS staff member will respond. They may also dispatch additional security staff, if needed. In an emergency, call 9-1-1.

TTY Service
Call 780-944-5555 if you have decreased hearing and/or speech abilities.

On Demand Transit
On Demand Transit connects select attractions, neighbourhoods, and seniors’ residences to Edmonton’s regular bus and LRT service. During the two-year pilot period, there is no fare payment collected when you board On Demand Transit shuttles. Instead, you pay your regular fare when you transfer to a regular bus or LRT.

To book your ride:
+ Download the Edmonton On Demand Transit app
+ Visit edmonton.ca/OnDemandTransit
+ Call 780-496-2400

For more information, visit edmonton.ca/OnDemandTransit
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**TIMING POINTS**

To find the estimated times that a bus stops at a particular location, read down the column under that location.

To find the estimated times that a particular bus will stop at other locations, read across the row (left to right).

**Example**

For the schedule below, to arrive at 102 St & MacDonald Drive by 7:56 a.m., you need to board the bus at Capilano Transit Centre no later than 7:35 a.m.

**SCHEDULE GUIDE**

- **ROUTE NUMBER**
- **LOCATION / TIMING POINTS**
- **DAY OF THE WEEK**
- **MAP MARKERS**

**TO EDMONTON**

For more information visit edmonton.ca/transit.