**ETS Real-Time**
Track your bus anywhere, anytime from your phone or computer using Google Maps or Transit app.

**ETS Text & Ride**
Text the bus stop number to 31100 or bus stop # [space] bus route # to receive your bus schedule by text message.

**ETS BusLink**
Call 780-496-1600 for information about when the next bus or LRT is scheduled to arrive.

**Customer Service 311**
For assistance with transit-related questions, call 311 to speak with an agent (7a.m. to 7p.m., seven days/week. Closed on statutory holidays) or submit a request for assistance at edmonton.ca/311. If calling from outside Edmonton, dial 780-442-5311.

**Transit Watch 780-442-4900**
Report safety concerns like harassment, disorder or suspicious behaviour to uniformed ETS staff. You can also call or text Transit Watch at 780-442-4900. An ETS staff member will respond. They may also dispatch additional security staff, if needed. In an emergency, call 9-1-1.

**TTY Service**
Call 780-944-5555 if you have decreased hearing and/or speech abilities.

**On Demand Transit**
On Demand Transit connects select attractions, neighbourhoods, and seniors' residences to Edmonton's regular bus and LRT service. During the two-year pilot period, there is no fare payment collected when you board On Demand Transit shuttles. Instead, you pay your regular fare when you transfer to a regular bus or LRT.

To book your ride:
- Download the Edmonton On Demand Transit app
- Visit edmonton.ca/OnDemandTransit
- Call 780-496-2400

For more information, visit edmonton.ca/OnDemandTransit

### On Demand Transit Schedule

<table>
<thead>
<tr>
<th>Route 525</th>
<th>SUNDAY</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>BONNIE DOON TO RITCHIE</strong></td>
<td><strong>RITCHIE TO BONNIE DOON</strong></td>
</tr>
<tr>
<td>97 St &amp; 71 Ave</td>
<td>97 St &amp; 71 Ave</td>
</tr>
<tr>
<td>Bonnie Doon South Entrance</td>
<td>Bonnie Doon South Entrance</td>
</tr>
<tr>
<td>11:00</td>
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<td>4:00</td>
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</tbody>
</table>

**TIMING POINTS**

**Bold text** indicates p.m. time  
TC = Transit Centre

Revised: December 4, 2022

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Additional information can be found on the TTY text-to-speech service, which is available by calling 780-944-5555.