ETS Real-Time
Track your bus anywhere from your phone or computer using their recommended real-time tools: edmonton.ca/realtime, Google Maps, Transit App

ETS Text & Ride
Text the bus stop number to 37050 or bus stop 3 (stop name) to receive your bus schedule by text message.

ETS BusLink
Call 780-496-4009 for information about when the next bus on LRT is scheduled to arrive.

Customer Service
For assistance with transit-related promotions, call 780-496-4009 or send a text message to 780-442-4900 and a Transit Watch staff member will respond. They may also dispatch appropriate security staff, if needed.

Transit Watch
Report unusual behaviour or suspicious activity or packages to uniformed ETS staff, or call TransitWatch at 780-442-4900. You can also discreetly send a text message to 780-442-4900 and a TransitWatch staff member will respond. They may also dispatch appropriate security staff, if needed.

TTY Service
Call 780-344-6005 for people with decreased hearing and/or speech abilities.

On Demand Transit
On Demand Transit (ODT) connects 30 neighbourhoods and 16 large seniors’ residences to Edmonton’s regular bus and LRT service. During the two-year pilot period, there is no fare payment collected when you board On Demand Transit shuttles. Instead, present your regular fare when you transfer to a regular bus or LRT. To book your ride:

- Download the On Demand Transit app
- Visit edmonton.ca/ondemandtransit

Call 780-496-2400

For assistance with transit-related questions, call 780-496-1600. ETS Real-Time, ETS Text & Ride, and a Transit Watch staff member will respond.

Call 780-442-4900 to speak with an agent (7 am to 7 pm, 7 days/week. Closed on statutory holidays).

Call 780-442-5311. If calling from outside Edmonton, dial 780-442-5311.

Report unsafe behaviour and suspicious activity or packages to uniformed ETS staff, or call TransitWatch at 780-442-4900. You can also discreetly send a text message to 780-442-4900 and a TransitWatch staff member will respond. They may also dispatch appropriate security staff, if needed.

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