### Schedule Guide

**Reading the Schedule**
- To find the estimated times that a bus stops at a particular location, read down the column under that location.
- To find the estimated times that a particular bus will stop at other locations, read across the row (left to right).
- Reading across the row tells you the time required for the bus to travel between timing points.

**Example**
- For the schedule below, to arrive at 102 St & MacDonald Drive for 7:35 a.m., you will need to board the bus at Capilano Transit Centre no later than 7:30 a.m.

**ETS Real-Time**
- Track your bus anywhere anytime from your phone or computer using these recommended real-time tools: edmonton.ca_REALTIME, Google Maps, Transit App

**ETS Text & Ride**
- Text the bus stop number to 31100 or bus stop [space] bus route # to receive your bus schedule by text message.

**ETS BusLink**
- Call 780–496–1600 for information about when the next bus or LRT is scheduled to arrive.

**Customer Service**
- For assistance with transit-related questions, call 311 to speak with an agent (7 am to 7 pm, 7 days/week. Closed on statutory holidays) or submit a request for assistance at edmonton.ca/311. If calling from outside Edmonton, dial 780–442–5311.

**Transit Watch**
- Report unsafe behaviour and suspicious activity or packages to uniformed ETS staff, or call Transit Watch at 780–442–4900. You can also discreetly send a text message to 780–442–4900 and a Transit Watch staff member will respond. They may also dispatch appropriate security staff, if needed.

**TTY Service**
- Call 780–944–5555 for people with decreased hearing and/or speech abilities.

**On Demand Transit**
- On Demand Transit (ODT) connects 30 neighbourhoods and 16 large seniors’ residences to Edmonton’s regular bus and LRT service. During the two-year pilot period, there is no fare payment collected when you board On Demand Transit shuttles. Instead, you pay your regular fare when you transfer to a regular bus or LRT. To book your ride:
  - Download the Edmonton On Demand Transit app
  - Visit edmonton.ca/ondemandtransit
  - Call 780–496–2400

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**Reading the Schedule**

For more information visit edmonton.ca/transit.