**509A/509B**

**Bus Route**
- 509A runs clockwise
- 509B runs counterclockwise

**Route Number**
- 509 runs southbound
- 509A runs northbound

**Location/Timings Points**
- For more information visit edmonton.ca/transit.

**SCHEDULE GUIDE**

**Reading the Schedule**
To find the estimated times that a bus stops at a particular location, read down the column under that location.
To find the estimated times that a particular bus will stop at other locations, read across the row (left to right).
Reading across the row tells you the time required for the bus to travel between timings.

**Example**
For the schedule below, to arrive at 102 St & MacDonald Dr for 7:56 a.m., you will need to board the bus at Capilano Transit Centre no later than 7:35 a.m.

**ETS Real-Time**
Track your bus anywhere anytime from your phone or computer using the real-time tools.

**ETS Text & Ride**
Text the bus stop number to 31100 or bus stop # + bus route # to receive your bus schedule by text message.

**ETS BusLink**
Call 780-496-1600 for information about when the next bus or LRT is scheduled to arrive.

**Customer Service 311**
For assistance with transit-related questions, call 311 to speak with an agent (7 a.m. to 9 p.m., 7 days/week. Closed on statutory holidays) or submit a request for assistance at edmonton.ca/311. If calling from outside Edmonton, dial 780-442-5311.

**Transit Watch 780-442-4900**
Report unsafe behaviour and suspicious activity or packages to uniformed ETS staff, or call Transit Watch at 780-442-4900. You can also discreetly send a text message to 780-442-4900 and a Transit Watch staff member will respond. They may also dispatch appropriate security staff if needed.

**TTY Service**
Call 780-944-5555 for people with decreased hearing and/or speech abilities.

**On Demand Transit**
On Demand Transit (ODT) connects 37 neighbour heads and 13 large seniors’ residences to Edmonton’s regular bus and LRT service. During the two-year pilot period, there is no fare payment collected when you board On Demand Transit shuttles. Instead, you pay your regular fare when you transfer to a regular bus or LRT.

To book your ride:
- Download the Edmonton On Demand Transit app
- Visit edmonton.ca/OnDemand Transit
- Call 780-496-2400

For more information, visit edmonton.ca/OnDemand Transit

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**Schedule Guide**

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**Information**

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Call 311 to speak with an agent (7 a.m. to 9 p.m., 7 days/week. Closed on statutory holidays) or submit a request for assistance at edmonton.ca/311. If calling from outside Edmonton, dial 780-442-5311.

You can also discreetly send a text message to 780-442-4900 and a Transit Watch staff member will respond. They may also dispatch appropriate security staff if needed.

Transit Watch 780-442-4900.

For more information, visit edmonton.ca/OnDemand Transit

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**Map**

- The City of Edmonton does not provide liability for the use of this map.
- No reproduction of this map, in whole or in part, is permitted without express written consent of Edmonton Transit Service.
- Map revised August 19, 2021.