### ETS Real-Time

Track your bus anywhere anytime from your phone or computer using these recommended real-time tools: edmonton.ca/RealTime, Google Maps, third-party Transit app

### ETS Text & Ride

Text the bus stop number to 31100 or bus stop e (space) bus route to receive your bus schedule by text message.

### ETS BusLink

Call 780-496-1600 for information about when the next bus or LRT is scheduled to arrive.

### Customer Service 311

For assistance with transit-related questions, call 311 to speak with an agent (7a.m. to 7p.m., 7 days/week. Closed on statutory holidays) or submit a request for assistance at edmonton.ca/311 if calling from outside Edmonton, dial 780-496-5311.

### Transit Watch 780-442-4900

Report unsafe behaviour and suspicious activity or packages to uniformed ETS staff, or call Transit Watch at 780-442-4900. You can also discreetly send a text message to 780-442-4900 and a Transit Watch staff member will respond. They may also dispatch appropriate security staff, if needed.

### TTY Service

Call 780-944-5555 for people with decreased hearing and/or speech abilities.

### On Demand Transit

On Demand Transit (ODT) connects 37 neighbourhoods and 16 large seniors’ residences to Edmonton’s regular bus and LRT service.

During the two-year pilot period, there is no fare payment collected when you board On Demand Transit shuttles. Instead, you pay your regular fare when you transfer to a regular bus or LRT.

To book your ride:
- Download the Edmonton Transit Service or Visit edmonton.ca/OnDemandTransit
- Call 780-496-2400

For more information, visit edmonton.ca/OnDemandTransit
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