


Let's Connect

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-  /takeETS
-  @edmontontransit
-  ETS Connect

Accessibility

All ETS buses and On Demand Transit vehicles are accessible.

Bicycle Racks

All ETS buses are equipped with bicycle racks except for On Demand Transit vehicles and regional service buses that travel highways.

Lost and Found Items

Fill out the online form at edmonton.ca/LostAndFound or leave a message at 780-496-1622.

INFORMATION

ETS Real-Time

Track your bus anywhere, anytime from your phone or computer using **Google Maps** or **Transit app**.



ETS Text & Ride

Text the bus stop number to 31100 or bus stop # [space] bus route # to receive your bus schedule by text message. Standard message and data rates apply.

ETS BusLink

Call 780-496-1600 for information about when the next bus or LRT is scheduled to arrive.

Customer Service 311

For assistance with transit-related questions, call 311 to speak with an agent (7a.m. to 7p.m., seven days/week. Closed on statutory holidays) or submit a request for assistance at edmonton.ca/311. If calling from outside Edmonton, dial 780-442-5311.

Transit Watch 780-442-4900

Report safety concerns like harassment, disorder or suspicious behaviour to uniformed ETS staff. You can also call or text Transit Watch at 780-442-4900. An ETS staff member will respond. They may also dispatch additional security staff, if needed. In an emergency, call 9-1-1.

TTY: 711

Dial 711 from your TTY device and type 780-442-5311 when prompted.

On Demand Transit

On Demand Transit connects select attractions, neighbourhoods, and seniors' residences to Edmonton's regular bus and LRT service. During the two-year pilot period, there is no fare payment collected when you board On Demand Transit shuttles. Instead, you pay your regular fare when you transfer to a regular bus or LRT.

To book your ride:

- + Download the Edmonton On Demand Transit app
- + Visit edmonton.ca/OnDemandTransit
- + Call 780-496-2400



For more information, visit edmonton.ca/OnDemandTransit

INFORMATION

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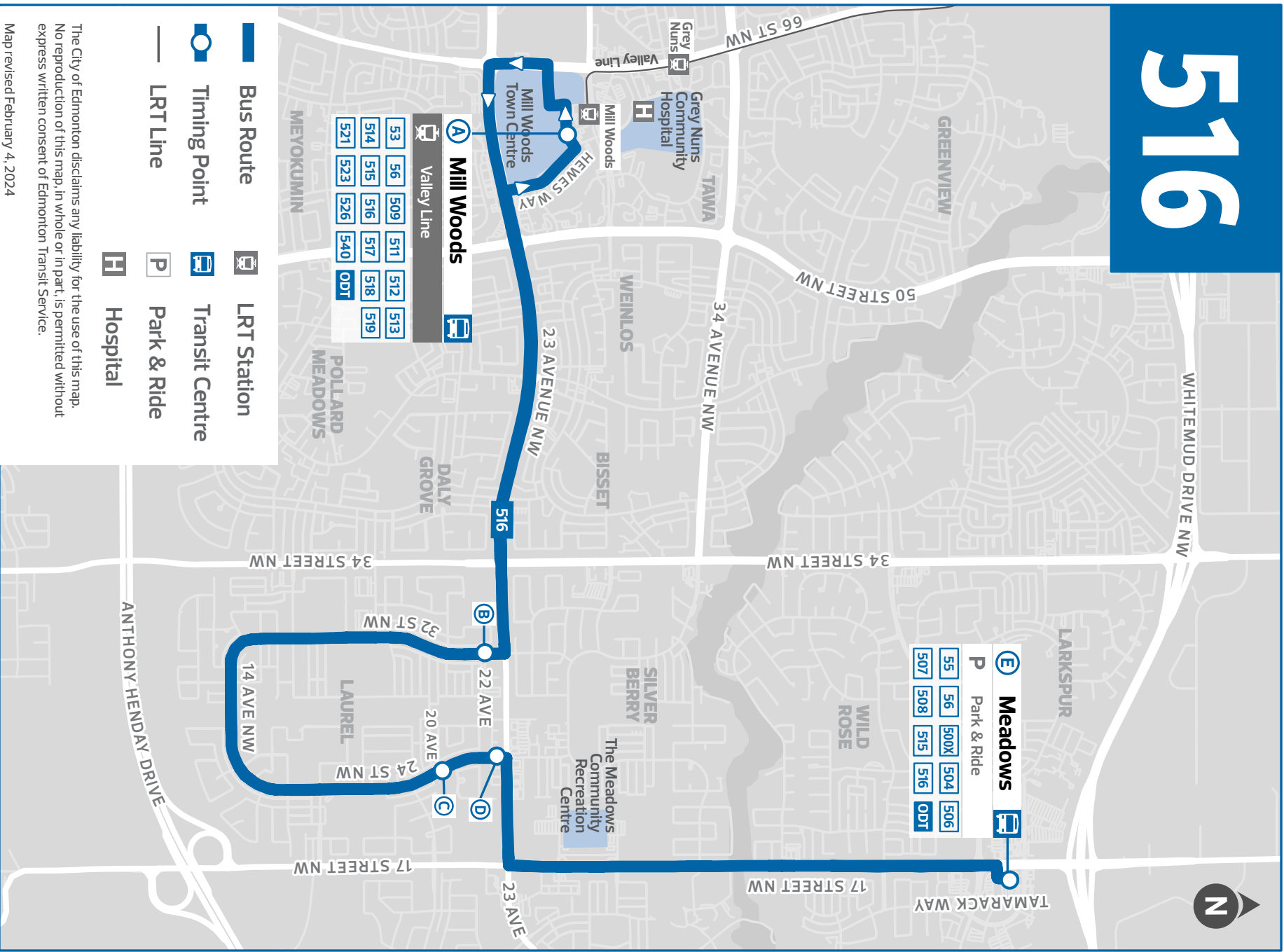
MILL WOODS
LAUREL
MEADOWS

Revised: February 4, 2024

Edmonton
Transit
Service

Edmonton

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