



TC = Transit Centre

### **ETS Real-Time**

Track your bus anywhere, anytime from your phone or computer using **Google Maps** or **Transit app**.



fransit

### **ETS Text & Ride**

Text the bus stop number to 31100 or bus stop # [space] bus route # to receive your bus schedule by text message. Standard message and data rates apply.

### **ETS BusLink**

**Call 780–496–1600** for information about when the next bus or LRT is scheduled to arrive.

## **Customer Service 311**

For assistance with transit-related questions, call 311 to speak with an agent (7a.m. to 7p.m., seven days/week. Closed on statutory holidays) or submit a request for assistance at edmonton. ca/311. If calling from outside Edmonton, dial 780-442-5311.

### Transit Watch 780-442-4900

Report safety concerns like harassment, disorder or suspicious behaviour to uniformed ETS staff. You can also call or text Transit Watch at **780–442–4900**. An ETS staff member will respond. They may also dispatch additional security staff, if needed. In an emergency, call 9–1–1.

# TTY: 711

**Dial 711** from your TTY device and type 780–442–5311 when prompted.

### **On Demand Transit**

On Demand Transit connects select attractions, neighbourhoods, and seniors' residences to Edmonton's regular bus and LRT service. During the two-year pilot period, there is no fare payment collected when you board On Demand Transit shuttles. Instead, you pay your regular fare when you transfer to a regular bus or LRT.

To book your ride:

- + Download the Edmonton On Demand Transit app
- + Visit edmonton.ca/ OnDemandTransit
- + Call 780-496-2400

For more information, visit edmonton.ca/**OnDemandTransit** 

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COLISEUM
EDMONTON
WASTE
MANAGEMENT
CENTRE

Edmonton Transit Service

**Edmonton** 

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