

SPRUCE GROVE ON-DEMAND LOCAL TRANSIT SERVICE

On-demand transit means customers book their trips in advance. There is no set schedule or fixed route. The buses run according to customer requirements and trips are determined based on the most efficient paths.

Three ways to book your trip:

- Download the **Pick-Up On-Demand app** from **Google Play** or the **Apple Store**
- Book online:
<http://book.pickup.rideco.com/>
- **Call 780-962-8747**
(7:30 a.m. – 5:30 p.m. weekdays)

For additional information regarding Spruce Grove Transit:

www.sprucegrove.org/transit
780-962-7634 ext. 193
transit@sprucegrove.org

Route 560 operates under contract with Edmonton Transit Service.



Planning a Transit Trip

Plan your trip at edmonton.ca/transit. The ETS Trip Planner is the recommended source for real-time trip planning.

Third-party trip planning tools are also available.

ETS Text & Ride

Text the bus stop number to 31100 or bus stop # [space] bus route # to receive your bus schedule by text message. Standard message and data rates apply.

ETS BusLink

Call 780-496-1600 for information about when the next bus or LRT is scheduled to arrive.

Customer Service 311

For assistance with transit-related questions, call 311 to speak with an agent (7a.m. to 7p.m., seven days/week. Closed on statutory holidays) or submit a request for assistance at edmonton.ca/311. If calling from outside Edmonton, dial 780-442-5311.

Transit Watch 780-442-4900

Report safety concerns like harassment, disorder or suspicious behaviour to uniformed ETS staff. You can also call or text Transit Watch at 780-442-4900. An ETS staff member will respond. They may also dispatch additional security staff, if needed. In an emergency, call 9-1-1.

TTY: 711

Dial 711 from your TTY device and type 780-442-5311 when prompted.

On Demand Transit

On Demand Transit connects select attractions, neighbourhoods, and seniors' residences to Edmonton's regular bus and LRT service. During the two-year pilot period, there is no fare payment collected when you board On Demand Transit shuttles. Instead, you pay your regular fare when you transfer to a regular bus or LRT.

To book your ride:

- + Download the Edmonton On Demand Transit app
- + Visit edmonton.ca/OnDemandTransit
- + Call 780-496-2400



For more information, visit edmonton.ca/OnDemandTransit

INFORMATION

560

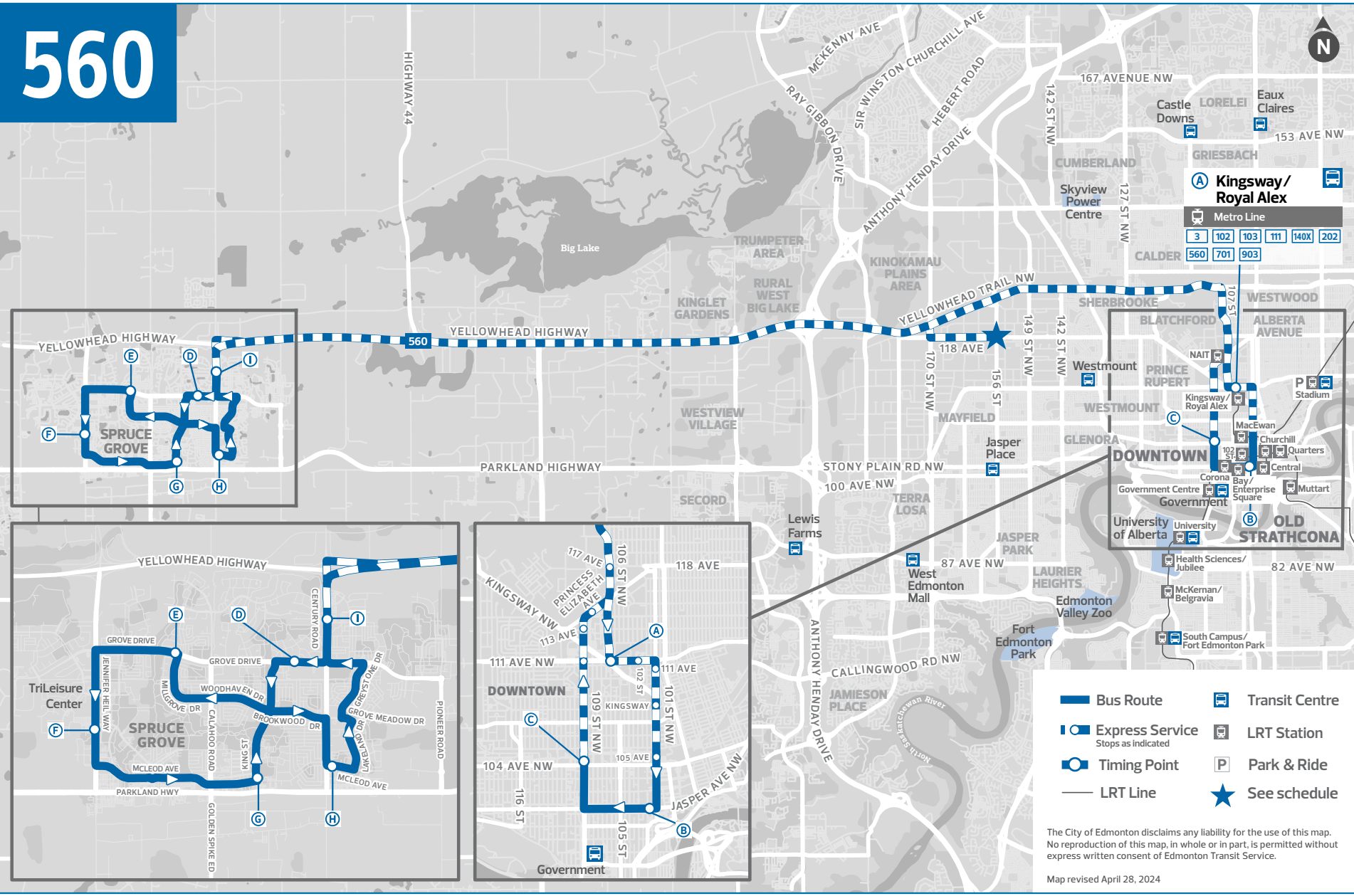
DOWNTOWN
NAIT
SPRUCE GROVE

Revised: September 1, 2024

Edmonton
Transit
Service

Edmonton

560



- Bus Route
- Express Service
Stops as indicated
- Timing Point
- LRT Line
- Transit Centre
- LRT Station
- Park & Ride
- See schedule

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Map revised April 28, 2024

EDMONTON TO SPRUCE GROVE TO EDMONTON

154 St & 118 Ave	Kingsway/Royal Alex TC	101 St & Jasper Ave	109 St & 104 Ave	Hilldowns Dr & Grove Dr	Aspenglen Dr & Grove Dr	Jennifer Heil Way & Tri Leisure Ctr	Jennifer Heil Way & Tri Leisure Ctr	King St & McLeod Ave	Century Rd & McLeod Ave	Century Rd and Vanderbilt Common	Kingsway/Royal Alex TC	Kingsway/Royal Alex TC	101 St & Jasper Ave	109 St & 104 Ave	158 St & 118 Ave
5:09				5:31	5:36	5:39	5:39	5:47	5:52	5:59	6:28	6:28	6:36	6:44	
5:26				5:48	5:53	5:56	5:56	6:04	6:09	6:16	6:45	6:45	6:53	7:01	
5:42				6:04	6:09	6:12	6:12	6:20	6:25	6:32	7:01	7:01	7:09	7:17	
5:53				6:15	6:20	6:23	6:23	6:31	6:36	6:43	7:13	7:13	7:21	7:29	
6:05				6:27	6:32	6:35	6:35	6:43	6:48	6:55	7:27	7:27	7:35	7:43	
6:16				6:38	6:43	6:46	6:46	6:54	6:59	7:06	7:38	7:38	7:46	7:54	
6:26				6:48	6:53	6:56	6:56	7:04	7:09	7:16	7:48	7:48	7:56	8:04	
6:41				7:03	7:08	7:11	7:11	7:19	7:24	7:31	8:03	8:03	8:11	8:19	
	6:28	6:36	6:44	7:26	7:31	7:34	7:34	7:42	7:47	7:54	8:26	8:27	8:35	8:43	
	6:45	6:53	7:01	7:52	7:57	8:02	8:07	8:15	8:20	8:25	8:57	8:58	9:06	9:14	
												9:12	9:20	9:28	
												9:20	9:28	9:36	
	7:13	7:21	7:29	8:03	8:09	8:14	8:30	8:38	8:43	8:48	9:20	9:20	9:28	9:36	
	8:02	8:10	8:18	9:07	9:13	9:18	9:24	9:32	9:37	9:43	10:15	10:20	10:28	10:36	
	9:12	9:20	9:28	10:06	10:12	10:17	10:22	10:30	10:35	10:41	11:13	11:20	11:28	11:36	
	10:20	10:28	10:36	11:06	11:12	11:17	11:22	11:30	11:35	11:41	12:13	12:20	12:28	12:36	
	11:20	11:28	11:36	12:06	12:12	12:17	12:22	12:30	12:35	12:41	1:13	1:20	1:28	1:36	
	12:20	12:28	12:36	1:06	1:12	1:17	1:22	1:30	1:35	1:41	2:13	2:20	2:28	2:36	
	1:20	1:28	1:36	2:06	2:12	2:17	2:22	2:30	2:35	2:41	3:13	3:20	3:28	3:36	
	2:20	2:28	2:36	3:06	3:12	3:17	3:22	3:30	3:35	3:40	4:12	4:20	4:28		
	2:42	2:50	2:58	3:30	3:36	3:39	3:44	3:52	3:57	4:02	4:34				
	3:05	3:13	3:21	3:56	4:02	4:05	4:05	4:13	4:18	4:31	5:03				
	3:20	3:28	3:36	4:11	4:16	4:19	4:19	4:27	4:32	4:45					4:59
	3:34	3:42	3:50	4:25	4:30	4:33	4:33	4:41	4:46	4:59					5:13
	3:55	4:03	4:11	4:46	4:51	4:54	4:54	5:02	5:07	5:20					5:34
	4:10	4:18	4:26	5:01	5:06	5:09	5:09	5:17	5:22	5:35					5:49
	4:34	4:42	4:50	5:25	5:30	5:33	5:33	5:41	5:46	5:59	6:31	6:40	6:48	6:56	
	5:05	5:13	5:21	5:56	6:01	6:04	6:04	6:12	6:17	6:30					6:44
	5:35	5:43	5:51	6:26	6:31	6:34	6:34	6:42	6:47	7:00					7:14
	6:40	6:48	6:56	7:31	7:36	7:39	7:39	7:47	7:52	8:05	8:37	8:40	8:48	8:56	
	8:40	8:48	8:56	9:31	9:36	9:39	9:39	9:47	9:52	10:05					10:19

TIMING POINTS

Reading the Schedule

To find the estimated times that a bus stops at a particular location, read down the column under that location.

To find the estimated times that a particular bus will stop at other locations, read across the row (left to right).

Reading across the row tells you the time required for the bus to travel between timing points.

Example

For the schedule below, to arrive at **102 St & MacDonald Drive** for **7:56 a.m.**, you will need to board the bus at **Capilano Transit Centre** no later than **7:35 a.m.**

- ① ROUTE NUMBER
- ② DAY OF THE WEEK
- ③ LOCATION / TIMING POINTS
- ④ MAP MARKERS

①	1			② SUNDAY		
	CAPILANO TO DOWNTOWN			CAPILANO TO DOWNTOWN		
③	Capilano TC	79 St & 106 Ave	102 St & MacDonald Dr	Capilano TC	79 St & 106 Ave	102 St & MacDonald Dr
④	A	B	C	A	B	C
	5:35	5:43	5:56	5:20	5:28	5:41
	5:55	6:03	6:16	5:35	5:43	5:56
	6:15	6:23	6:36	5:50	5:58	6:11
	6:35	6:43	6:56	6:05	6:13	6:26
	6:55	7:03	7:16	6:20	6:28	6:41
	7:15	7:23	7:36	6:35	6:43	6:56
	7:35	7:43	7:56	6:50	6:58	7:11
	7:55	8:03	8:16	7:05	7:13	7:26
	8:15	8:23	8:36	7:25	7:33	7:46
	8:35	8:43	8:56	7:45	7:53	8:06
	8:55	9:03	9:17	8:05	8:13	8:26
	9:15	9:25	9:39	8:25	8:33	8:46
	9:35	9:44	9:58	8:45	8:53	9:06
	9:55	10:05	10:19	9:05	9:13	9:26
	10:15	10:24	10:38	9:25	9:33	9:46
	10:35	10:45	10:59	9:45	9:53	10:06
	10:50	10:59	11:13	10:05	10:13	10:26
	11:05	11:15	11:29	10:25	10:33	10:46
	11:20	11:30	11:43	10:45	10:53	11:06

SCHEDULE GUIDE

Bold text indicates p.m. time

TC = Transit Centre

Subject to change without notice

SPRUCE GROVE TRANSIT FARES

Cash Fare Ages 6+ Commuter service (without transferability to ETS)	\$6.25
Cash Fare Ages 6+ Local service only within Spruce Grove	\$3.00
Arc card pay-as-you-go (Commuter)	\$5.60
Arc card pay-as-you-go (Local)	\$3.00
Children aged 12 and under (when accompanied by a paying customer)	Free
Arc Commuter Service Monthly Cap – Adult	*\$135.00
Arc Commuter Service Monthly Cap – Youth aged under 19 years	*\$100.00
Arc Commuter Service Monthly Cap – Student with valid student ID	*\$100.00
Arc Local Service Monthly Cap – Adult	*\$65.00
Arc Local Service Monthly Cap – Youth aged under 19 years	*\$45.00
Arc Local Service Monthly Cap – Student with valid student ID	*\$65.00
U-Pass holders	Free
CNIB ID holders	Free

* When you use your Arc card to tap on and off the bus you will be charged the pay-as-you-go fare. Once the total amount you've spent reaches the fare cap, you ride for the rest of the month for free!

Transferability

Transferability to Edmonton Transit service is not included in the Spruce Grove fare. An additional payment of the regular ETS fare is required when you board an Edmonton Transit bus or the LRT.

Transfers

Edmonton Transit transfers are not valid when boarding Spruce Grove service in Edmonton.

Route 560 local service only

To ride the Route 560 within Spruce Grove only, please deposit the \$3.00 cash fare into the fare box. Or, if using your Arc card, be sure to tap on when boarding and tap off when you leave the bus to ensure you are charged the local fare.

Where to purchase an Arc card

- Border Paving Athletic Centre – 9 Tri Leisure Way
- Stony Plain Town Hall

Arc cards can also be purchase online or at various retail locations. For more information: myArc.ca



Let's Connect

- /takeETS
- @edmontontransit
- x.com/takeETSalert
- ETS Connect

Accessibility

All ETS buses and On Demand Transit vehicles are accessible.

Bicycle Racks

All ETS buses are equipped with bicycle racks **except** for On Demand Transit vehicles and regional service buses that travel highways.

Lost and Found Items

Fill out the online form at edmonton.ca/LostAndFound or leave a message at 780-496-1622.

