ETS Real-Time

Track your bus anywhere anytime from your phone or computer using these recommended real-time tools:

- edmonton.ca/RealTime,
- Google Maps, third-party Transit app

ETS Text & Ride

Text the bus stop number to 31100 or bus stop # [space] bus route # to receive your bus schedule by text message.

ETS BusLink

Call 780-496-1600 for information about when the next bus or LRT is scheduled to arrive.

Customer Service 311

For assistance with transit-related questions, call 311 to speak with an agent (7a.m. to 7p.m., 7 days/week, Closed on statutory holidays) or submit a request for assistance at edmonton.ca/311. If calling from outside Edmonton, dial 780-442-5311.

Transit Watch 780-442-4900

Report unsafe behaviour and suspicious activity or packages to uniformed ETS staff, or call Transit Watch at 780-442-4900. You can also discreetly send a text message to 780-442-4900 and a Transit Watch staff member will respond. They may also dispatch appropriate security staff, if needed.

TTY Service

Call 780-944-5555 for people with decreased hearing and/or speech abilities.

On Demand Transit

On Demand Transit (ODT) connects 37 neighbourhoods and 16 large seniors’ residences to Edmonton’s regular bus and LRT service. During the two-year pilot period, there is no fare payment collected when you board On Demand Transit shuttles. Instead, you pay your regular fare when you transfer to a regular bus or LRT.

To book your ride:

- Download the Edmonton On Demand Transit app
- Visit edmonton.ca/OnDemandTransit
- Call 780-895-2400

For more information, visit edmonton.ca/OnDemandTransit

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**Reading the Schedule**

To find the estimated times that a bus stops at a particular location, read down the column under that location.

To find the estimated times that a particular bus will stop at all the locations, read across the row for that bus.

Reading across the row you’ll see the time required for bus to travel between timing points.

**Example**

For the schedule to arrive at 122 Ave & MacDonald St for 7:58 a.m., you would follow the bus at Capilano Transit Centre or before 12:30 a.m. headings for the next bus.

**Bicycle Racks**

All ETS buses are equipped with bicycle racks except for Dows Lake Transit vehicles and regional service buses that travel highways.

**ETS Connect**

@edmontonETS
/takeETS

For more information visit edmonton.ca/transit.

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**Schedule Guide**

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**Special Service**

Special Service buses may originate from or terminate at a particular location.

**Access Time**

For more information visit edmonton.ca/transit.