ETS Real-Time
Track your bus anywhere anytime from your phone or computer using these recommended real-time tools:
edmonton.ca/RealTime,
Google Maps, third-party Transit app

ETS Text & Ride
Text the bus stop number to 31100
or
bus stop # [space] bus route #
to receive your bus schedule by text message.

ETS BusLink
Call 780-496-1600
for information about
when the next bus or LRT is scheduled to arrive.

Customer Service 311
For assistance with transit-related questions,
call 311
to speak with an agent (7a.m. to 7p.m.,
7 days/week. Closed on statutory holidays)
or submit a request for assistance at edmonton.ca/311.
If calling from outside Edmonton, dial 780-442-5311.

Transit Watch 780-442-4900
Report unsafe behaviour and suspicious
activity or packages to uniformed ETS staff,
or call Transit Watch at 780-442-4900.
You can also discreetly send a text message
to 780-442-4900 and a Transit Watch staff
member will respond. They may also dispatch
appropriate security staff, if needed.

TTY Service
Call 780-944-5555
for people with
decreased hearing and/or speech abilities.

On Demand Transit
On Demand Transit (ODT) connects 37
neighbourhoods and 16 large seniors’ residences
to Edmonton’s regular bus and LRT service.
During the two-year pilot period, there is no fare
payment collected when you board On Demand
Transit shuttles. Instead, you pay your regular
fare when you transfer to a regular bus or LRT.
To book your ride:
+ Download the Edmonton
On-Demand Transit app
+ Visit edmonton.ca/
OnDemandTransit
+ Call 780-496-2400
For more information, visit
edmonton.ca/OnDemandTransit
### TIMING POINTS

To find the estimated times that a particular bus stops, reading across the row tells you the time required for the bus to travel between timing points.

Example:

For the schedule below to arrive at 102 St & 79 St no later than 7:56 a.m., you will need to board the bus at Capilano Transit Centre at 7:50 a.m.

### SCHEDULE GUIDE

Reading the Schedule

To find the estimated times that a bus stops at a particular location, read down the column under that location.

To find the estimated times that a particular bus will stop at the locations, read across the row of that bus.

Reading across the row tells you the time required for the bus to travel between timing points.

For more information visit edmonton.ca/transit.