### Reading the Schedule

To find the estimated time that a bus stops at a particular location, round down the column under that location.

To find the estimated time that a particular bus will stop at all other locations, round across the row for that bus.

Reading across the row tells you the time required for the bus to travel between timing points.

### Example

For the schedule below, to arrive at West Edmonton Mall, South #5 & 6 by 7:00, you will need to board the bus at Capilano Transit Centre no later than 1:33 a.m.

### SCHEDULE GUIDE

<table>
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<tr>
<th>Route Number</th>
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</tr>
<tr>
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### ETS Real-Time

To track your bus anywhere, anytime from your phone or computer using their recommended real-time tools, visit edmonton.ca/RealTime, Google Maps, third-party Transit app

#### ETS Text & Ride

Text the bus stop number to 37900 or bus trip number to 37910 to receive your bus schedule by text message.

#### ETS Bus

Call 780-496-9900 for information about when the next bus or LRT is scheduled to arrive.

### Customer Service 311

For information or assistance with transit related positions, call 311 or visit edmonton.ca/311. You can also discreetly send a text message to 780-442-4900 to receive a text back or call Transit Watch at 780-442-5311.

If you are deaf or have a speech or hearing impairment, you can call ETS by using Alberta’s 통화전화 service at 780-442-4900. You can also discreetly send a text message to 780-442-4900 to receive a text back or call Transit Watch at 780-442-5311.

During the two-year pilot period, there is no fare for people with decreased hearing and/or speech abilities. ETS is committed to providing accessible and appropriate security staff, if needed.

### ETS

For more information, visit edmonton.ca/ETS

### TTY Service

Call 780-744-3055 for people with decreased hearing and/or speech abilities.

### On-Demand Transit

On-Demand Transit (ODT) connects to 37 neighbourhoods for seniors’ residences to Edmonton’s regular bus and LRT service. During the two-year pilot period, there is no fare collection when you book On-Demand Transit shuttles. Instead, you pay your regular fare when you board a regular bus or LRT.

To book your ride:

- Online: Visit edmonton.ca/OnDemandTransit
- Call 780-496-2400
- Download the Edmonton On-Demand Transit app on your phone

To receive updates on your trip, sign up for ETS Text & Ride at 311.TransitWatch at 780-442-5311.

You can also discreetly send a text message to 780-442-4900 to receive a text back or call Transit Watch at 780-442-5311.

### For more information visit

edmonton.ca/ets

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