# Reading the Schedule

To find the estimated times that a bus stops at a particular location, read down the column under that location.

To find the estimated times that a particular bus will stop at other locations, read across the row (left to right).

Reading across the row tells you the time required for the bus to travel between timing points.

## **Example**

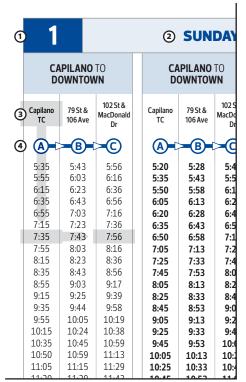
For the schedule below, to arrive at 102 St & MacDonald Drive for 7:56 a.m., you will need to board the bus at Capilano Transit Centre no later than 7:35 a.m.

1 ROUTE NUMBER

3 LOCATION / TIMING POINTS

2 DAY OF THE WEEK

4 MAP MARKERS



For more information visit edmonton.ca/transit.

# **ETS Real-Time**

Track your bus anywhere anytime from your phone or computer using these recommended real-time tools: edmonton.ca/RealTime,
Google Maps, third-party Transit app



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GUIDE



#### **ETS Text & Ride**

Text the bus stop number to 31100 or bus stop # [space] bus route # to receive your bus schedule by text message.

### **ETS BusLink**

**Call 780–496–1600** for information about when the next bus or LRT is scheduled to arrive.

#### **Customer Service 311**

For assistance with transit-related questions, call 311 to speak with an agent (7a.m. to 7p.m., 7 days/week. Closed on statutory holidays) or submit a request for assistance at edmonton. ca/311. If calling from outside Edmonton, dial 780-442-5311.

# Transit Watch 780-442-4900

Report unsafe behaviour and suspicious activity or packages to uniformed ETS staff, or call Transit Watch at 780-442-4900. You can also discreetly send a text message to 780-442-4900 and a Transit Watch staff member will respond. They may also dispatch appropriate security staff, if needed.

#### TTY Service

**Call 780–944–5555** for people with decreased hearing and/or speech abilities.

## **On Demand Transit**

On Demand Transit (ODT) connects 37 neighbourhoods and 16 large seniors' residences to Edmonton's regular bus and LRT service. During the two-year pilot period, there is no fare payment collected when you board On Demand Transit shuttles. Instead, you pay your regular fare when you transfer to a regular bus or LRT.

To book your ride:

- + Download the Edmonton
  On Demand Transit app
- Visit edmonton.ca/
   OnDemandTransit
- + Call 780-496-2400

For more information, visit edmonton.ca/**OnDemandTransit** 

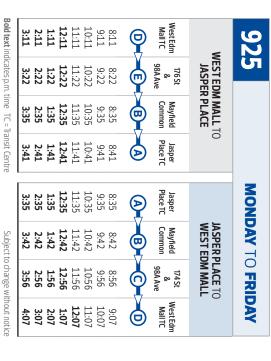
# INFORMATION

925

WEST EDMONTON MALL MAYFIELD COMMON JASPER PLACE Revised: August 29, 2021

Edmonton Transit Service

**Edmonton** 



## **Let's Connect**

(i) @edmontontransit

ETS Connect

/takeETSalert

# Accessibility

All ETS buses and On Demand Transit vehicles are accessible.

# **Bicycle Racks**

All ETS buses are equipped with bicycle racks except for On Demand Transit vehicles and regional service buses that travel highways.

INFORMATION

