Edmonton Transit Service

**ETS Real-Time**
Track your bus anywhere anytime from your phone or computer using these recommended real-time tools: edmonton.ca/RealTime,
Google Maps, third-party Transit app

**ETS Text & Ride**
Text the bus route number to 3110 or bus step to [phone number] to receive your bus schedule by text message.

**ETS BusLine**
Call 780-496-2400 for information about
whether the next LRT or bus is scheduled to arrive.

**Customer Service 311**
For assistance with transit-related questions, call 311 or speak with an agent (7 a.m. to 7 p.m., 7 days a week. Closed on statutory holidays) or submit a request for assistance at edmonton.ca/311, calling from outside Edmonton, dial 780-442-5311.

**Transit Watch 780-442-4900**
Report suspicious behavior and suspicious activity or packages to uniformed ETS staff, or call Transit Watch at 780-442-4900.

**TTT Service**
Call 780-344-5055 for people with decreased hearing and/or speech disabilities.

**On Demand Transit**
On Demand Transit (ODT) connects 37 neighborhoods and 15 large seniors’ residences to Edmonton’s regular bus and LRT service.
During the two-year pilot period, there is no fare payment collected on the bus. Instead, you pay your regular fare when you transfer to a regular bus or LRT.

To book your ride:
- Download the Edmonton On-Demand Transit app
- Visit edmonton.ca/OnDemandTransit
- Call 780-496-2400

For more information, visit edmonton.ca/OnDemandTransit

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