ETS Real-Time
Track your bus anywhere anytime from your phone or computer using these recommended real-time tools: edmonton.ca/RealTime, Google Maps, third-party Transit app.

ETS Text & Ride
Text the bus stop number to 31100 or bus stop # [space] bus route # to receive your bus schedule by text message.

ETS BusLink
Call 780-496-1600 for information about when the next bus or LRT is scheduled to arrive.

Customer Service 311
For assistance with transit-related questions, call 311 to speak with an agent (7a.m. to 7p.m., 7 days/week. Closed on statutory holidays) or submit a request for assistance at edmonton.ca/311. If calling from outside Edmonton, dial 780-442-5311.

Transit Watch 780-442-4900
Report unsafe behaviour and suspicious activity or packages to uniformed ETS staff, or call Transit Watch at 780-442-4900. You can also discreetly send a text message to 780-442-4900 and a Transit Watch staff member will respond. They may also dispatch appropriate security staff, if needed.

TTY Service
Call 780-944-5555 for people with decreased hearing and/or speech abilities.

On Demand Transit
On Demand Transit (ODT) connects 37 neighbourhoods and 16 large seniors’ residences to Edmonton’s regular bus and LRT services. During the two-year pilot period, there is no fare payment collected on these routes. Instead, you pay your regular fare when you transfer to a regular bus or LRT.

To book your ride:
+ Download the Edmonton On Demand Transit app
+ Visit edmonton.ca/OnDemandTransit
+ Call 780-496-2400

For more information, visit edmonton.ca/OnDemandTransit.

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## Reading the Schedule
To find the estimated times that a bus stops at a particular location, read down the column under that location.

To find the estimated times that a particular bus will stop at other locations, read across the row (left to right).

Reading across the rows tells you the time requirements for the trip to travel between timing points.

### Example
For direction A, to arrive at 106 St & MacDonald Dr by 7:54 a.m., you will need to travel from the Capilano Transit Centre no later than 7:52 a.m.

### Accessibility
All ETS buses and On Demand Transit vehicles are accessible.

### Bicycle Racks
All ETS buses are equipped with bike racks except for On Demand Transit vehicles and regional commuter buses that travel highways.

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### Information
- **Reading the Schedule**: This section provides instructions on how to read the bus schedule.
- **Accessibility**: Details about the accessibility of buses.
- **Bicycle Racks**: Information on the availability of bike racks on buses.

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### Schedules
- **Monday to Friday**: Bus schedule for Monday to Friday.
- **Saturday**: Bus schedule for Saturday.
- **Sunday**: Bus schedule for Sunday.

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### Types of Buses
- **Local city**: Buses that operate within the city limits.
- **Regional service**: Buses that operate between regional centers.
- **ETS Connect**: ETS Connect is a demand-responsive transit service.

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### Features
- **Route Number**: The route number is listed alongside each bus stop.
- **Location / Timing Points**: Information about the location and timing points for each stop.
- **MetroLink**: MetroLink is a light rail system in Edmonton.

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### For More Information
- Visit [edmonton.ca/transit](http://edmonton.ca/transit) for the schedule guide.