



ETS Real-Time

Track your bus anywhere anytime from your phone or computer using these recommended real-time tools: edmonton.ca/RealTime, Google Maps, third-party Transit app



ETS Text & Ride

Text the bus stop number to 31100 or bus stop # [space] bus route # to receive your bus schedule by text message.

ETS BusLink

Call 780-496-1600 for information about when the next bus or LRT is scheduled to arrive.

Customer Service 311

For assistance with transit-related questions, call 311 to speak with an agent (7a.m. to 7p.m., 7 days/week. Closed on statutory holidays) or submit a request for assistance at edmonton.ca/311. If calling from outside Edmonton, dial 780-442-5311.

Transit Watch 780-442-4900

Report unsafe behaviour and suspicious activity or packages to uniformed ETS staff, or call Transit Watch at 780-442-4900. You can also discreetly send a text message to 780-442-4900 and a Transit Watch staff member will respond. They may also dispatch appropriate security staff, if needed.

TTY Service

Call 780-944-5555 for people with decreased hearing and/or speech abilities.

On Demand Transit

On Demand Transit (ODT) connects 37 neighbourhoods and 16 large seniors' residences to Edmonton's regular bus and LRT service. During the two-year pilot period, there is no fare payment collected when you board On Demand Transit shuttles. Instead, you pay your regular fare when you transfer to a regular bus or LRT.

To book your ride:

- + Download the Edmonton On Demand Transit app
- + Visit edmonton.ca/OnDemandTransit
- + Call 780-496-2400

For more information, visit edmonton.ca/OnDemandTransit



INFORMATION

110X

EAUX CLAIRES
NORTHGATE
NAIT
DOWNTOWN

Revised: September 4, 2022

Edmonton
Transit
Service



