On Demand Transit

 subsidized transit service to seniors' residences and

 During the two-year pilot period, there is no fare payment collected when you board On Demand Transit shuttles. Instead, you pay your regular fare when you transfer to a regular bus or LRT.

 To book your ride:

 You can also discreetly send a text message to 780-442-4900 and a Transit Watch staff member will respond. They may also dispatch appropriate security staff, if needed.

 For assistance with transit-related questions, call Transit Watch at 780-442-4900 or submit a request for assistance at edmonton.ca/311. If calling from outside Edmonton, dial 780-442-5311.

 ETS Real-Time

 Track your bus anywhere anytime from your phone or computer using these recommended real-time tools: edmonton.ca/RealTime, Google Maps, third-party Transit app

 For more information, visit edmonton.ca/OnDemandTransit

 ETS Text & Ride

 Text the bus stop number to 31100 or bus stop [space] bus route # to receive your bus schedule by text message.

 ETS BusLink

 Call 780-496-1600 for information about when the next bus or LRT is scheduled to arrive.

 Customer Service 311

 For assistance with transit-related questions, call 311 to speak with an agent (7 a.m. to 7 p.m., 7 days/week. Closed on statutory holidays). You can also discretely send a text message to 780-442-4900 and a Transit Watch staff member will respond. They may also dispatch appropriate security staff, if needed.

 TTY Service

 Call 780-944-5555 for people with decreased hearing or/speech abilities.

 On Demand Transit

 On Demand Transit (ODT) connects 37 neighbourhoods and 16 large seniors' residences to Edmonton's regular bus and LRT service.

 To book your ride:

 • Download the Edmonton On Demand Transit app
 • Visit edmonton.ca/OnDemandTransit
 • Call 780-496-2400